

August 20, 2015

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**RECEIVED**

**AUG 20 2015**

**PUBLIC SERVICE  
COMMISSION**

RE: Windstream Communications, Inc.

Gentlemen:

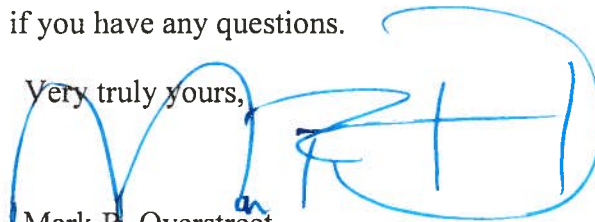
Windstream Communications, Inc. currently does not provide basic local exchange service in the Commonwealth. Please accept the original and four copies of this letter as notice that Windstream Communications, Inc. hereby withdraws the following tariffs: Local Exchange Services tariff and Interexchange (Kentucky Public Service Commission Tariff No. 3).

Windstream Communications, Inc. does not have an access tariff on file.

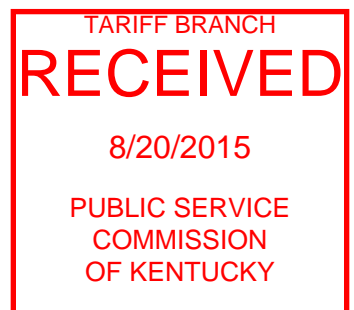
Please do not hesitate to contact me if you have any questions.

Very truly yours,

Mark R. Overstreet



MRO



**REGULATIONS AND SCHEDULE OF CHARGES  
APPLYING TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS  
SERVICE BETWEEN POINTS IN THE STATE OF KENTUCKY.**

Intrastate Long Distance Message Telecommunications Service  
is furnished by means of wire, radio, satellite  
or any other suitable technology or combination thereof.

This tariff is on file with the Kentucky Public Service Commission and copies may also be inspected during normal business hours at the Company's principal place of business, Windstream Communications, Inc., 4001 Rodney Parham Road, Little Rock , AR 72212

This tariff replaces the Windstream Communications, Inc. (formerly Alltel Communications, Inc.) P.S.C. KY. Tariff #1 for Long Distance Telecommunications Service

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**Issued: July 17, 2006**

**Effective: July 18, 2006**

**Issued by:**

**Vice President  
Lexington, Kentucky**



CHECK SHEET

The title page and pages 1 through 66 inclusive of this tariff are effective as of the dates shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>PAGE</u>	<u>REVISION</u>		<u>PAGE</u>	<u>REVISION</u>
1	<b>Thirteenth</b>	<b>(T)</b>	41	Original
2	First		42	Original
3	First		43	Original
4	Original		44	Original
5	Original		45	Original
6	Original		46	Original
7	Original		47	Original
8	Original		48	Original
9	Original		49	First
10	Original		50	Original
11	Original		50.1	Original
12	Original		50.2	Original
13	Original		51	Original
14	Original		52	Original
15	Original		53	Original
16	Original		54	Original
17	Original		55	Original
18	Original		56	First
19	Original		57	Second
20	Original		57.1	Original
21	Original		57.2	Second
22	First		57.3	Original
23	Original		57.4	Original
24	Original		57.5	Original
25	Original		<b>57.6</b>	<b>First (T)</b>
26	Original		57.7	Original
27	Original		<b>57.8</b>	<b>Original (T)</b>
28	Original		<b>57.9</b>	<b>Original (T)</b>
29	Original		58	Original
30	Original		59	Original
31	Original		60	Original
32	Original		61	Original
33	Original		62	First
34	Original		63	Original
35	Original		64	Original
36	First		66	Original
37	First			
38	First			
39	First			
39.1	Original			
40	Third			
40.1	First			
40.2	Original			

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(N)

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## Tariff Format

**A. Page Numbering** - Page numbers appear in the left corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 13 and 14 would be 13.1.

**B. Page Revision Numbers** - Page Revision Numbers also appear in the upper left corner of each page. These numbers are used to determine the most current page version on file with the Commission. Consult the check sheet for the page currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).l  
2.1.1.A.1.(a).l.(i)  
2.1.1.A.1.(a).l.(i).(1)

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EXPLANATION OF SYMBOLS

- C - to signify a changed regulation.
- D - to signify a discontinued rate or regulation.
- I - to signify a rate increase.
- M - to signify matter relocated without change.
- N - to signify a new rate or regulation.
- R - to signify a rate reduction.
- S - to signify reissued matter.
- T - to signify a change in text but no change in rate or regulation.
- X - to signify a waiver of Kentucky P.S.C. Rules
- Y - to signify reference to other published tariffs.
- Z - to signify a correction.

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1. Application of Tariff

This tariff contains the regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service ("LDMTS") as defined herein, by Windstream Communications, Inc. (the "Company"), from its Points of Presence to other points in the State of Kentucky. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric, and like conditions.

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2. Definitions

Certain terms used generally throughout this tariff are defined below:

Access Code - A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

Aggregator - Any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services. An Aggregator is also both an Authorized User and a Customer.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the service user so that the Company may rate and bill the call. All Authorization Codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular Authorization Code. Automatic Numbering Identification ("ANI") may be used as or in connection with the Authorization Code.

Authorized User - A person or entity which accesses the Company's services. An Authorized User is responsible for compliance with this tariff.

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2. Definitions (Cont'd)

Billed Party - The person or entity responsible for payment for use of the Company's services. For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call. In the case of a credit card call, the person or entity responsible for payment is the person to whom the card is issued and the holder of the credit card used. In the case of third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the Aggregator controlling the telephone used to originate the call. In the case of all Operator Assisted Calls not involving credit cards, third party calls or Room Charge Calls, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call.

Busy Line Interruption - A service that provides operator interruption of voice conversation in progress on a called line.

Busy Line Verification - A service that provides operator assistance in determining if a called line is in use.

Central Office - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel - A path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Common Carrier - A company or entity providing telecommunications services to the public.

Credit Card Call - A Direct Dialed or Operator Assisted Call for which charges are billed not to the originating telephone number, but to a credit card, such as Visa or MasterCard, or to a LEC or interexchange carrier calling card.

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2. Definitions (Cont'd)

Customer - The person, partnership, association, joint stock company, trust, corporation, governmental entity or other entity, that is responsible for payment of charges and for compliance with this tariff.

Customer - Provided Facilities - All communications facilities provided by the Customer and/or Authorized User other than those provided by the Company.

Exchange - A unit established by the Local Exchange Carrier for the administration of communications service in a specified area which usually embraces a city, town or village and its environments. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

Direct Dialed Call - A telephone call which is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator. This includes calls forwarded by call forwarding equipment.

FCC - Federal Communications Commission

Local Exchange Carrier (LEC) - A telephone company which provides local telephone service to Customers within a defined exchange.

Long Distance Message Telecommunications Service (LDMTS) - The furnishing of direct dialed and operator assisted switched services to the Customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels from the Company's Points of Presence to points as specified herein.

Operator Assisted Call - A telephone connection completed through the use of the Company's Operator Services.

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2. Definitions (Cont'd)

Operator Station Calls - An Operator Assisted Call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached.

Other Common Carrier - A common carrier, other than the Company, providing domestic or international communications service to the public.

Payphone Surcharge – A surcharge that applies to completed intrastate, interstate and international long distance calls placed from any domestic payphone used to access the Company's services. This includes calling card service, toll-free service, and prepaid calling card service. The Payphone Surcharge is in addition to any other applicable service charges or surcharges. The Payphone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for the service by inserting coins during the progress of the call.

Personal Identification Numbers (PINS) - Code numbers used in connection with designated telephone numbers which allow calls to be categorized for various applications.

Person-to-Person Calls - An Operator Assisted Call which is placed under the stipulation that the caller will speak only to a specific called party or to a specified extension or office. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. The caller must arrange with the operator to make a person-to-person call; otherwise, all calls will be treated as Operator Station Calls.

Points of Presence - The sites where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company's network.

Premises - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public street or highway.

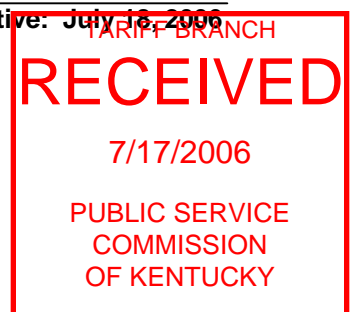
Presubscribed Provider of Operator Services - The intrastate provider of operator services to which the consumer is connected when the consumer places a call using a provider of operator services without dialing an access code.

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Lexington, Kentucky



2. Definitions (Cont'd)

P.S.C. - Kentucky Public Service Commission.

Room Charge Call - A call placed with the assistance of an operator, for which charges are collected by an Aggregator (normally a hotel, motel or hospital) from the guest or occupant of the room from which the call originated. A call of this type requires that the Company communicate the call detail and charges back to the originating location following completion of the call. This service is provided only where authorized by the Aggregator.

Services - Telecommunications services provided to a Customer or Authorized User by the Company.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering or any other form of intelligence.

Third-Party Call - An Operator Assisted Call for which charges are billed not to the originating number, but to another telephone number which is neither the originating nor the terminating telephone number.

Travel Card - A billing mechanism which enables a subscriber or customer to access the services of the carrier while away from home or office.

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3. General Regulations

3.1 Service Description

Intrastate Long Distance Message Telecommunications Service ("LDMTS") is offered to residential and business Customers of the Company to provide direct dialed and operator assisted calls placed between points in the State of Kentucky. The Company provides switched long distance network services for voice grade and low speed dial-up data transmission services. The Company does not undertake to transmit messages but furnishes the use of its services to its Customers for communications. All services are provided subject to the terms and conditions set out in this tariff.

3.2 Interconnection with Other Common Carriers

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services concurrently with its own services for the provision of services offered herein.

3.3 Availability of Services

3.3.1 Services are furnished subject to the availability of the Service components required. The Company will: (1) determine which of those components shall be used and (2) make modifications to those components at its option.

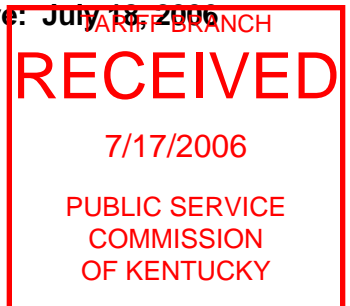
3.3.2 Services are available twenty-four hours per day, seven days per week.

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3. General Regulations (Cont'd)

3.4 Use of Services

3.4.1 The Company's Services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the Services. All such usage shall be subject to the provisions of this tariff and the applicable rules, regulations and policies of the P.S.C. Customers and Authorized Users are prohibited from using, and by their acceptance or use of Service agree not to use, the Services furnished by the Company for any unlawful purpose or for any purpose prohibited under the provisions of any regulatory order.

3.4.2 The use of the Company's Services to make calls which might reasonably be expected to frighten, abuse, torment or harass another, or in such a way as to unreasonably interfere with use by others, is prohibited.

3.4.3 The use of the Company's Services without payment for Service, and all attempts to avoid payment for Service by, for example, fraudulent means or devices, schemes, false or invalid numbers or false calling or credit cards, are prohibited.

3.5 Undertaking of the Company

3.5.1 The Company undertakes to provide Intrastate Long Distance Message Telecommunications Service in accordance with the terms and conditions set forth in this tariff.

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3. General Regulations (Cont'd)

3.5 Undertaking of the Company (Cont'd)

3.5.2 With respect to Operator-Assisted Calls, the Company shall:

- (a) Identify itself, audibly and distinctly, to the Authorized User at the beginning of each telephone call and a second time before the Authorized User incurs any charge for the call;
- (b) Permit the Authorized User to terminate the telephone call at no charge before the call is connected
- (c) Disclose immediately to the Authorized User, upon request and at no charge to the Authorized User, a quote of its rates or charges for the call; the methods by which such rates or charges shall be collected; and the methods by which complaints concerning such rates charges or collection practices will be resolved.

3.6 Liability of the Company

3.6.1 Except as stated in this Section 3.6, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff.

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3. General Regulations (Cont'd)

3.6 Liability of the Company (Cont'd)

3.6.2 The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of Service under this tariff (including but not limited to mistakes, omissions, interruptions, delays, errors or other defects in transmission, or failures or defects in facilities furnished by the Company) or arising out of any failure to furnish Service, shall in no event exceed an amount of money equivalent to the proportionate charge to Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused by or contributed to by the negligence or willful act or omission of Customer, or which arise from the use of Customer-provided facilities or equipment, shall not result in the imposition of any liability whatsoever upon the Company.

3.6.3 The Company is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the services received by Customer, or for the unavailability of or any delays in the furnishing of any services or facilities which are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the services provided to Customer, the Company's liability shall be limited according to the provisions of Section 3.6.2 above.

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3. General Regulations (Cont'd)

3.6 Liability of the Company (Cont'd)

- 3.6.4 The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature, such as radiation; any law, regulation, directive, order or request of the United States Government, or any other government including state and local governments having any jurisdiction over the Company or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company.
- 3.6.5 The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the Company be liable for any damages or losses due in whole or in part to the fault or negligence of the Customer or due in whole or in part to the failure of Customer-provided equipment or facilities.
- 3.6.6 The Company shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's Services and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities.

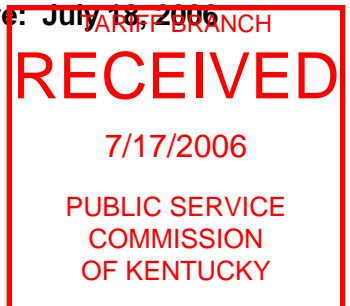
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Lexington, Kentucky**



3. General Regulations (Cont'd)

3.6 Liability of the Company (Cont'd)

3.6.7 Under no circumstances whatever shall the Company or its officers, directors, agents, or employees be liable for indirect, incidental, special or consequential damages.

3.7 Assignment

Customer shall not assign or transfer the use of the Company's Services except with the prior written consent of the Company in each and every instance. Consent to such assignment or transfer will not be unreasonably withheld.

3.8 Responsibilities of the Customer

3.8.1 The Customer is responsible for placing any necessary orders; for complying with tariff regulations; and for ensuring that Authorized Users comply with tariff regulations. The Customer is also responsible for the payment of charges for calls originated at the Customer's premises which are not collect, third party, or credit card calls.

3.8.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.

3.8.3 If required for the provision of the Company's Services, the Customer must provide equipment space, supporting structure, conduit, and electrical power without charge to the Company.

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3. General Regulations (Cont'd)

3.8 Responsibilities of the Customer (Cont'd)

- 3.8.4 The Customer is responsible for arranging ingress to its premises or vehicles at times mutually agreeable to it and the Company when required for the Company's personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's Services.
- 3.8.5 The Customer shall ensure that its terminal equipment and/or system is properly interfaced with the local exchange Company's facilities or Company's Services, that the signals emitted from the Customer are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer.
- 3.8.6 If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company personnel or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this measure fails to produce satisfactory quality and safety, the Company may, upon written notification, terminate the Customer's Service.
- 3.8.7 The Customer must pay the Company for replacement or repair of damage caused by negligence or willful act or omission of the Customer, its Authorized Users, or others, or by improper use of equipment provided by the Customer, its Authorized Users, or others.
- 3.8.8 The Customer must pay for the loss through theft of any of the Company's LDMTS services or equipment installed at Customer's premises.

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3. General Regulations (Cont'd)

3.9 Responsibilities of Authorized Users

- 3.9.1 The Authorized User is responsible for compliance with the applicable regulations set forth in this tariff.
- 3.9.2 The Authorized User is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.
- 3.9.3 The Authorized User is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of users through available credit card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

3.10 Responsibilities of Aggregators

In addition to their responsibilities in their capacities as Customers, Aggregators must also adhere to the following requirements:

- 3.10.1 Aggregators must post on or near the telephone instrument, in plain view of Authorized Users:
  - (a) the name, address, and toll-free telephone number of the provider of operator services; and

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3. General Regulations (Cont'd)

3.10 Responsibilities of Aggregators (Cont'd)

(b) a written disclosure that the rates for all operator assisted calls are available on request, and that Authorized Users have a right to obtain access to the common carrier of their choice and may contact their preferred common carriers for information on accessing that carrier's service using that telephone; and

(c) the name and address of the appropriate Service Division of the KY P.S.C. to which the Authorized User may direct complaints regarding Operator Services.

3.10.2 Aggregators must ensure that each of their telephones presubscribed to a provider of operator services allows the Authorized User to use "800" and "950" or other similar applicable access code numbers to obtain access to the provider of operator services desired by the Authorized User.

3.10.3 Aggregators must ensure that no charge by the Aggregator to the Authorized User for using "800" and "950" " or other similar applicable access code numbers is greater than the amount the Aggregator charges for calls placed using the presubscribed provider of operator services.

3.10.4 The Company shall withhold payment (on a location-by-location basis) of any compensation, including commissions, to Aggregators if the Company reasonably believes that the Aggregator (i) is blocking access by means of "950" and "800" " or other similar applicable access numbers to common carriers in violation of The Telephone Consumer Protection Act of 1990; or (ii) is blocking access to equal access codes in violation of rules established by the Kentucky P.S.C.

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3. General Regulations (Cont'd)

3.11 Cancellation or Interruption of Services

3.11.1 Without incurring liability, the Company may discontinue Services to a Customer or to a particular Customer location, or may withhold the provision of ordered or contracted Services with prior written notice of five (5) days under the following conditions:

(a) For nonpayment of any sum due the Company for more than twenty (20) days after the mailing date of the bill for the amount due;

(b) For violation of any of the provisions of this tariff;

(c) For violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's Services; or

(d) By reason of any order or decision of a court having competent jurisdiction, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its Services.

3.11.2 Without incurring liability, the Company may interrupt the provision of Services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of the Customer's and/or the Company's equipment and facilities, and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

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3. General Regulations (Cont'd)

3.11 Cancellation or Interruption of Services (Cont'd)

3.11.3 Service may be discontinued by the Company, without notice to the Customer, by blocking traffic to certain points, or by blocking calls using certain Customer Authorization Codes, when the Company deems it necessary to take action to prevent unlawful use of its Service. The Company may restore service as soon as it can be provided without undue risk.

3.11.4 If, for any reason, Service is interrupted, the Customer will be charged only for the Service that was actually used.

3.12 Calculation of Distance

All measured usage charges are based on the airline distance between rate centers associated with the originating and terminating points of the call. The method of calculation is based on the AT&T standard form for calculating distance, which may be found in that respective FCC tariff.

3.13 American Recovery and Reinvestment Act of 2009 (ARRA) .....

(N)

Under certain circumstances, funds provided under the American Recovery and Reinvestment Act of 2009 ("ARRA") may be subject to certain restrictions, requirements and reporting obligations. The Company may be subject to some of these restrictions, requirements and reporting obligations when services and service components are purchased with ARRA funds. In order to comply with the restrictions, requirements and reporting obligations associated with the use of ARRA funds (if any), the Company must be apprised of them before provisioning the services or service components. Accordingly, the services and service components provided under this tariff shall not be used to support the performance of any portion of a project or program which has been funded in whole or in part with grants, loans or payments made pursuant to the ARRA, without the prior written agreement of the Company and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide the Company with prior written notice before placing any order that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order; or if any terms, conditions or requirements (other than those to which the Company specifically agrees in such separate writing) are found to be applicable, then the Company may, in its sole discretion, reject such order or immediately terminate the provision of any affected service or service component without further liability or obligation.

(N)

4. Payment and Credit Regulations

4.1 Billing and Collection of Charges

Charges are due when billed, and are billed and collected by the Company or its authorized agent, or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

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4. Payment and Credit Regulations

4.2 Payment for Service

The Customer is responsible for payment of all charges for Services, including charges for Services originated or charges accepted at the Customers' Service point.

4.2.1 Charges for third party calls which are charged to a domestic telephone number will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.

4.2.2 Charges for credit card calls will be included on the Billed Party's regular monthly statement from the card issuing company or will be included on the Billed Party's local exchange telephone company bill.

4.2.3 For Room Charge Calls, when requested by the Authorized User, and authorized by the Aggregator, the charges will be provided to the Aggregator for inclusion on the hotel, motel, or hospital bill of the Authorized User. In such cases, the Company will provide a record of the call detail and charges to the hotel, motel, or hospital for such billing purposes. The Aggregator is solely responsible for the collection of Room Charges from its guests, and remains liable to the Company for all Room Charge Calls regardless of whether such charges are in fact collected from the Authorized User.

4.2.4 Any applicable federal, state and local use, excise, sales or privilege taxes or similar liabilities chargeable to or against the Company as a result of the provision of the Company's services hereunder to Customer shall be charged to and payable by Customer in addition to the rates indicated in this tariff.

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4. Payment and Credit Regulations (Cont'd)

4.2 Payment for Service (Cont'd)

- 4.2.5 The Customer shall remit payment of all charges in the return envelope supplied with the bill or to any agency authorized by the Company to receive such payment.
- 4.2.6 If the bill is not paid within thirty (30) calendar days following the mailing of the bill, the account will be considered delinquent.
- 4.2.7 A delinquent account may subject the Customer's Service to temporary disconnection. The Company is responsible for notifying the Customer at least five days before Service is disconnected.
- 4.2.8 Failure to receive a bill will not exempt a Customer from prompt payment of any sum or sums due the Company.

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4. Payment and Credit Regulations (Cont'd)

4.3 Deposits

- 4.3.1 The Company or its agent may require an applicant or a present Customer to post a deposit not to exceed the established amount of the total charges for Service and facilities for an average period of two months, such deposit to be held by the Company or its agent as guarantee of payment. In turn, the Company shall provide interest to Customer for the deposit holdings according to Kentucky P.S.C. requirements.
- 4.3.2 The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the Customer from complying with the Company's and/or its agent's regulations as to the prompt payment of bills, nor does it constitute a waiver or modification of the regular practices of the Company or its agent providing the temporary suspension of the Service contract for non-payment of bills.
- 4.3.3 The amount of the deposit may be refunded at any time at the option of the Company, or it will be refunded at the termination of the Service after all outstanding charges have been paid in full by the Customer.

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4. Payment and Credit Regulations (Cont'd)

4.4 Billing Entity Conditions

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In the case of any disputed charges which cannot be resolved by the billing company, the Billed Party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the Billed Party may file an appropriate complaint with the Kentucky P.S.C.

4.5 Denial of Access to Service by the Company

The Company expressly retains the right to immediately deny access to its Services without incurring any liability for any of the following reasons:

- (a) Nonpayment of any sum due for service provided hereunder, where Customer's charges remain unpaid more than ten (10) days following notice of nonpayment from the Company. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to Customer's last known address;

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4. Payment and Credit Regulations (Cont'd)

4.5 Denial of Access to Service by the Company (Cont'd)

- (b) Customer's acts or omissions which constitute a violation of, or a failure to comply with, any regulation stated in this tariff governing the furnishing of service, but which violation or failure to comply does not constitute a material breach or does not pose any actual or threatened interference to the Company's operations or its furnishing of services. The Company agrees to give Customer ten (10) days notice of such violation or failure to comply prior to service; or
- (c) The implementation of any order of a court of competent jurisdiction, or federal or state regulatory authority of competent jurisdiction, prohibiting the Company from furnishing such service; or
- (d) Where Customer has failed or neglected to tender any additional or required security deposit within ten (10) days of demand by the Company.

4.6 Customer's Liability in the Event of Denial of Access to Service by the Company

In the event Customer's service is disconnected by the Company for any of the reasons stated in Section 4.5, Customer shall be liable for all unpaid charges due and owing to the Company associated with the service. Customer's deposit and accrued interest shall be applied to all cancellation charges applicable to the service offering received by Customer.

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4. Payment and Credit Regulations (Cont'd)

4.7 Reinstitution of Service

If Customer seeks reinstatement of service following denial of service by the Company, Customer shall pay to the Company prior to the time service is reinstated: (1) all accrued and unpaid charges, and (2) a deposit per section 4.3 in order to reinstate service.

4.8 Right to Backbill for Improper Use of the Company's Services

Any person or entity which uses, appropriates or secures the use of services from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company and which use, appropriation, or securing of services is inconsistent with the stated uses, intents, and purposes of this tariff or any restrictions, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's services actually made by Customer.

5. General Services and Rates

5.1 General Service Offerings

Direct Dialed Intrastate Long Distance Message Telecommunications Service is available through a presubscribed "1+" basis. Direct Dialed LDMTS rates are listed in 5.2. Operator Assisted LDMTS is available through Operator Station, Calling Card Station, Person-to-Person, and Aggregator calls. These rates are listed in 5.3.

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5. General Services and Rates (Cont'd)

5.1 General Service Offerings (Cont'd)

5.1.1 Determination of Duration

- (a) For Direct Dialed, Operator Station, and Room Charge calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls, chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include the time lost because of faults or defects in the service.

5.1.2 Determination of Time of Day

- (a) Day, Evening, and Night/Weekend periods are determined by the local time of the location of the rate center of the calling service point. Refer to Paragraph 5.4 for rate period chart for further clarification.

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5. General Services and Rates (Cont'd)

5.1 General Service Offerings (Cont'd)

(b) For pricing plans that have Evening rates, the Evening rate applies to the holidays listed below unless a lower rate period is in effect. For pricing that have Off Peak Rates, the Off Peak rate applies to the holidays listed below. Holiday rates do not apply to flat rated plans unless otherwise specified.

- New Year's Day January 1
- Independence Day July 4
- Labor Day
- Thanksgiving Day
- Christmas Day December 25

5.1.3 Calculation of Billable Time for Service

The charge for each call is equal to the Company's applicable rate for the Initial Period of the call, plus the Company's applicable rate for each Additional Period of the duration of the call.

5.1.4 Initial Period

The initial period for Direct-Dialed calls is one (1) minute, or fraction thereof. For Operator Station, Person-to-Person, Room Charge calls, and calling card calls, the initial period is one (1) minute, or fraction thereof.

5.1.5 Additional Periods

Each additional period for Direct-Dialed calls is one (1) minute, or fraction thereof. For Operator Station, Person-to-Person, Room Charge calls, and calling card calls, each additional period is one (1) minute, or fraction thereof.

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5. General Services and Rates (Cont'd)

5.1 General Service Offerings (Cont'd)

5.1.6 Billing Format

The following billing format is provided pursuant to the Order issued by the Kentucky Public Service Commission on June 7, 1996.

**Example Format – Actual Prices May Vary**

WINDSTREAM KENTUCKY WEST, INC.  
229 Lees Valley Road  
Sheperdsville, Kentucky 40165

Page 5

Local billing inquiries call 1-800-347-1991

TOTAL WINDSTREAM CHARGES \$ .00

=====

WINDSTREAM LD SUMMARY OF CURRENT CHARGES

Toll charge inquiries call 1-800-347-1991

Long Distance Charges \$ 1.62

Federal Tax \$ .06

TOTAL WINDSTREAM LD CHARGES \$ 1.68

Windstream Communications, Inc. Direct Dialed Calls

LINE	DATE	TIME	CITY CALLED	AREA NUMBER	CL	RP	MIN	AMOUNT
1	07/05	0242P	Mathews NC	704 845-0000	S	D	1	.24
2	07/05	0330P	Mayo FL	904 294-0000	S	D	1	.24
3	07/05	0340P	Germany	049 301-0000	S	D	1	.90
4	07/08	0105P	Little Rock AR	501 356-0000	S	D	1	.24

SUBTOTAL EXCLUDING TAX \$ 1.62

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates

5.2.1 Current Direct Dialed LDMTS Rates - Option 1

**Intrastate – InterLATA/IntraLATA**

MONTHLY USAGE RANGE	DAY RATE	EVENING RATE	NIGHT/WEEKEND RATE
\$ .00-29.99	\$ .24	\$ .18	\$ .14
\$ 30.00-99.99	\$ .22	\$ .17	\$ .14
\$ 100.00-199.99	\$ .21	\$ .16	\$ .14
\$ 200.00+	\$ .19	\$ .15	\$ .14

Note: Monthly usage range is calculated by multiplying the initial day, evening, and night/weekend rates of:

Day \$ .24, Evening \$ .18, and Night/Weekend \$ .14 by the total monthly minutes in each rate category. As higher levels of monthly usage is accumulated, the per minute amounts are recalculated for the respective usage range. For example, if the customer reaches \$30.00 worth of toll, the new respective rates are applied and recalculated for the customer. The Day rate of \$.22, Evening of \$ .17, and Night/Weekend rate of \$ .14 are in effect.

This option is limited to existing customers.

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates

5.2.2 Current Direct Dialed LDMTS Rates - Option 2

The following flat rate is for residential users of outbound and intrastate LDMTS. This rate is applicable at all times for calls made within the State of Kentucky.

Rate per minute:     \$.15

Billing increments are full minute for both initial and additional minutes of use.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

5.2.3 Current Direct Dialed LDMTS Rates - Option 3

The following flat rates are for residential users of outbound intrastate LDMTS. This rate is applicable for the respective times for calls made the State of Kentucky where technically available.

	<u>Peak</u>	<u>Off-peak</u>
Rate per minute	\$.25	\$.15

The times associated with peak hours for this plan consist of 7:00 a.m. 7:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

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Lexington, Kentucky**

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.4 Current Direct Dialed LDMTS Rates – Option 4

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Kentucky where technically available.

Rate Per Minute: \$.15

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

5.2.5 Promotional Activities

Windstream Communications, Inc. may upon occasion offer various promotional/savings opportunities to customers. These promotional offerings may apply to certain services and may be limited to certain dates, times and locations. All promotional offerings will be filed with the Kentucky P.S.C. not less than one day prior to being implemented.

5.2.6 Current Direct Dialed LDMTS Rates – Option 5

The following flat rates are for residential users of outbound intrastate LDMTS. The rate is applicable for the respective times for calls made within the State of Kentucky where technically available.

	<u>Peak</u>	<u>Off-Peak</u>
Rate Per Minute	\$.25	\$.15

The times associated with peak hours for this plan consist of 8:00 a.m. to 5:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.7 Current Direct Dialed LDMTS Rates – Option 6

The following flat rates are for residential users of outbound intrastate LDMTS. The rate is applicable for the respective times for calls made within the State of Kentucky where technically available.

	<u>Peak</u>	<u>Off-Peak</u>
Rate Per Minute	\$.25	\$.15

The times associated with peak hours for this plan consist of 8:00 a.m. to 6:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is only available to existing customers at existing locations.

5.2.8 Current Direct Dialed LDMTS Rates – Option 7

Bundled Service Offering –

The following intrastate rates will apply to customers who purchase certain bundled service plans.

Rate per minute:     \$.12                                 Monthly Fee:     \$4.00

In certain instances, the monthly fee above will be waived.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates

5.2.9 Current Direct Dialed LDMTS Rates – Option 8

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of Kentucky where technically available.

Rate per Minute: \$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is limited to existing customers at existing locations. (N)

5.2.10 Current Direct Dialed LDMTS Rates – Option 9

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Kentucky where technically available.

Rate per minute: \$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan. A monthly fee as specified in the Windstream interstate price list applies. (T)  
(T)

5.2.11 Current Direct Dialed LDMTS Rates – Option 10

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of Kentucky where technically available.

Rate Per Minute: \$.11

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.12 Current Direct Dialed LDMTS Rates – Option 11

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Kentucky where technically available.

Peak, Per Minute Rate	\$0.20
Off Peak, Per Minute Rate	\$0.15
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

This option is only available to current 360° Long Distance, Inc. d/b/a Windstream/360° customers at their current locations.

5.2.13 Current Direct Dialed LDMTS Rates – Option 12

The following intrastate rates will apply to customers who purchase certain bundled service plans which include both cellular and long distance service.

Peak, Per Minute	\$0.16
Off Peak, Per Minute Rate	\$0.16
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

This option is only available to current 360° Long Distance, Inc. d/b/a Windstream/360° customers at their current locations.

5.2.14 Current Direct Dialed LDMTS Rates – Option 13

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of Kentucky where technically available.

Rate per Minute: \$.08

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is limited to existing customers at existing locations. (N)

5.2.15 Current Direct Dialed LDMTS Rates – Option 14

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Kentucky where technically available.

Rate per minute: \$.08

Calling card calls will be billed at \$.35 per minute with no surcharge.

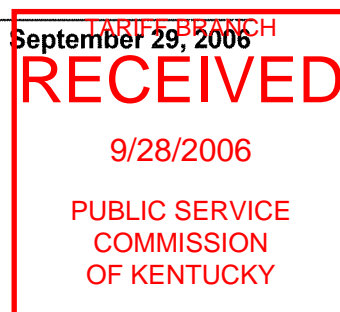
This plan is limited to existing customers at existing locations. (N)

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.16 Current Direct Dialed LDMTS Rates – Option 15 (Windstream 500 Plan)

Windstream 500 is an add-on to the interstate offering. Windstream 500 is a residential direct-dialed LDMTS calling plan, which offers 500 minutes per month of direct-dialed interstate calling any time of day for a monthly recurring fee. A per minute rate will apply to the customer's intrastate LDMTS calls. Intrastate minutes will not be applied to the 500 interstate minutes.

The following rates are applicable for all times for calls made within the State of Kentucky where technically available.

Rate Per Minute:	\$0.10
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

This plan is limited to existing customers at existing locations. (N)

5.2.17 Current Direct Dialed LDMTS Rates – Option 16

The following intrastate/interstate rate is only available to residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, Internet, long-distance and paging. The monthly rate will apply for all interstate and intrastate calling, up to 120 minutes per month. Calling above 120 minutes will be billed at the additional Rate Per Minute.

120 Minute Block of Time, Monthly Fee	\$2.00
Rate per Minute for calling above 120 minutes:	\$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is limited to existing customers at existing locations. (N)

5.2.18 Current Direct Dialed LDMTS Rates – Option 17

The following intrastate/interstate rate is only available to residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, Internet, long-distance and paging. The monthly rate will apply for all interstate and intrastate calling, up to 300 minutes per month. Calling above 300 minutes will be billed at the additional Rate Per Minute.

300 Minute Block of Time, Monthly Fee	\$10.95
Rate per Minute for calling above 300 minutes:	\$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is limited to existing customers at existing locations. (N)

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.19 Current Direct Dialed LDMTS Rates – Option 18 (Simple Six)

Simple Six offers direct-dialed intrastate and interstate LDMTS for a monthly fee to residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, custom calling packages, and long distance.

The following rates are applicable for all times for calls made within the State of Kentucky where technically available.

Monthly Fee:	\$2.00
Rate Per Minute:	\$0.10
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

This option is limited to existing customers at existing locations.

5.2.20 Current Direct Dialed LDMTS Rates – Option 19 (Default Plan A)

The following intrastate rate is designed primarily for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Kentucky where technically available.

Rate Per Minute	\$0.10
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

This option is limited to existing customers at existing locations.

(M)



(M) Material previously located on this Page was moved to Page 39.1 of this Tariff.

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.21 Current Direct Dialed LDMTS Rates – Option 20 (Connect Unlimited Plan) **(T) (M)**

The following intrastate unlimited plan is designed only for residential customers who subscribe to certain other Windstream bundled services. Customers are also required to subscribe to an Windstream unlimited interstate plan, in order to be eligible for this plan. This plan is for direct dialed one plus residential voice use only.

**(C)**

This plan cannot be used for and does not include long distance Internet access, fax machines, softphones or data devices, transcript services, business (whether for-profit or not-for-profit), telemarketing, auto-dialed calling, multi-party conference calls (including 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900 and 976 numbers, and calls to access voice mail or information services. Calls to numbers identified as contrary to or in violation of the above policy will be billed at \$0.10 per minute, plus applicable taxes, surcharges and fees.

If the Company determines that usage is not consistent with typical residential voice service, includes excessive usage or usage predominantly during business hours the Company may immediately restrict use or change the customer's long distance plan to the Windstream 10 Plan. If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to The Windstream 10 Plan.

This plan does not include directory assistance, calling cards, collect calls, operator services, international calling or toll-free calling services, and additional charges may apply for these services. The per minute rate for Windstream calling card calls under this plan will be as stated below.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Unlimited Calling:	\$10.00
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

This plan is limited to a maximum of two residential lines.

Taxes, fees and other charges apply.

**(C) (M)**

(M) Material was previously located on Page 39 of this Tariff.

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.21.A Current Direct Dialed LDMTS Rates – Option 20A (Default Plan B)

(T)

The following intrastate rate is designed primarily for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Kentucky where technically available.

Rate Per Minute	\$0.18
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

This plan is limited to existing customers.

5.2.22 Current Direct Dialed LDMTS Rates – Option 21

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Kentucky where technically available.

Rate per minute: \$.12

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee.

This plan is limited to existing customers.

5.2.23 Current Direct Dialed LDMTS Rates – Option 22 (“Connect One-Hour Plan”)

Windstream offers the Connect One-Hour Plan only to residential customers who purchase Windstream’s Residential One-Party Service, a custom calling feature package specified by Windstream at the time of purchase of the plan, and Windstream’s corresponding interstate Connect One-Hour Plan. Windstream’s Connect One-Hour Plans include a total of 60 minutes of combined intrastate and interstate calling. In addition to the intrastate Monthly Fee specified below, a monthly fee for interstate calling is applicable and is set forth in Windstream’s interstate price list. Customers will be billed the Rate per Minute specified below for each minute that customers exceed 60 minutes of combined interstate and intrastate usage per month.

If a customer disconnects the minimum required service components for the bundled service plans, the customer’s account will immediately convert to the Windstream 10 Plan.

Monthly Fee, 60 Minute Block of Time:	\$2.00
Rate per Minute for Calling Above 60 Minutes	\$0.07
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

The monthly fee and minutes apply per account.

This plan is limited to existing customers at existing locations.

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.24 Current Direct Dialed LDMTS Rates – Option 23 (3 Hour Bundle Plan)

The following plan is available only to residential customers who purchase Windstream’s Residential One-Party Service and a custom calling feature package specified by Windstream at the time of purchase of the plan, and the corresponding interstate plan. This plan combined with the corresponding interstate plan includes a total of 180 minutes of intrastate and interstate calling. In addition to the intrastate Monthly Fee specified below, a monthly fee for interstate calling is applicable and is set forth in Windstream’s interstate price list. Customers will be billed the Rate per Minute specified below for each minute that customers exceed 180 minutes of combined interstate and intrastate usage per month.

If a customer disconnects the minimum required components for the bundled service plans, the customer’s account will immediately convert to Windstream 10.

Monthly Fee, 180 Minute Block of Time:	\$3.00
Rate per Minute for Calling Above 180 Minutes	\$0.07
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

This plan is limited to existing customers.

5.2.25 Current Direct Dialed LDMTS Rates – Option 24 (Connect 2 Hour)

The following plan is available only to residential customers who purchase certain Windstream bundled service plans and also subscribe to the corresponding interstate plan. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance, broadband, and digital TV. This plan combined with the corresponding interstate plan includes a total of 120 minutes of intrastate and interstate calling. In addition to the intrastate Monthly Fee specified below, a monthly fee for interstate calling is applicable and is set forth in Windstream’s interstate price list. Customers will be billed the Rate per Minute specified below for each minute that customers exceed 120 minutes of combined interstate and intrastate usage per month.

If a customer disconnects the minimum required components for the bundled service plans, the customer’s account will immediately convert to Windstream 10.

Monthly Fee, 120 Minute Block of Time:	\$1.00
Rate per Minute for Calling Above 120 Minutes	\$0.10
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

The monthly fee and minutes apply per account not per line.

As of July 17, 2007, this option is only available to existing customers at existing locations.

(N)  
(N)

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5. General Services and Rates (Cont'd)

5.2 Direct Dialed LDMTS Rates (Cont'd)

5.2.26 Current Direct Dialed LDMTS Rates – Option 25 (Windstream 7)

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Kentucky where technically available.

Rate per Minute: \$.07

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan. A monthly fee as specified in the Windstream interstate price list applies.

5.2.27 Current Direct Dialed LDMTS Rates – Option 26 (Windstream Flex 100)

The following block-of-time plan provides residential customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-Free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Monthly Rate, each 100 minute block	\$5.00
Calling Card Rate, No Surcharge Charge	\$.35

5.2.28 Residential Offering – Option 27 (Windstream 6)

(N)

This plan is for direct dialed one plus residential voice use only. Eligible customers must also subscribe to a Windstream residential one-party access line. The following long distance plan provides long distance calling rated on a per minute basis, with no monthly recurring charge.

This plan does not include directory assistance, calling cards, collect calls, operator services, international calling or toll-free calling services, and additional charges may apply for these services. The per minute rate for Windstream calling card calls under this plan are as stated below.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee:	\$0.00
Per Minute Rate	\$0.06
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

Taxes, fees and other charges apply.

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5. General Services and Rates (Cont'd)

5.3 Operator Assisted Rates

5.3.1. Operator Station - Billed to Third Party, Collect, Sent Paid Non-Coin calls.

(T)

**Intrastate – InterLATA**

Rate Mileage	Day		Evening		Night/Wkd	
	Initial min	Add'l min	Initial min	Add'l min	Initial min	Add'l min
1-10	0.2200	0.2200 (I)	0.1700 (I)	0.1700 (I)	0.1342	0.1300 (I)
11-16	0.2200	0.2200	0.1700	0.1700	0.1342	0.1300
17-22	0.2200	0.2200	0.1700	0.1700	0.1400 (I)	0.1400
23-30	0.2200	0.2200	0.1700	0.1700	0.1400	0.1400
31-55	0.2700 (I)	0.2700	0.2100	0.2100	0.1700	0.1700
56-85	0.3100	0.3100	0.2500	0.2500	0.2000	0.2000
86-124	0.3100	0.3100	0.2600	0.2600	0.2100	0.2100
125-196	0.3200	0.3200	0.2700	0.2700	0.2100	0.2100
197-292	0.3600	0.3600	0.3000	0.3000	0.2200	0.2200
293-430	0.3600 (I)	0.3600 (I)	0.3000 (I)	0.3000 (I)	0.2200 (I)	0.2200 (I)

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5. General Services and Rates (Cont'd)

5.3 Operator Assisted Rates

5.3.2. Operator Station - Billed to Third Party, Collect, Sent Paid Non-Coin calls.

**Intrastate – IntraLATA**

Rate Mileage	Day		Evening		Night/Wkd	
	Initial min	Add'l min	Initial min	Add'l min	Initial min	Add'l min
1-10	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
11-16	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
17-22	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
23-30	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
31-55	0.2500	0.2500	0.1925	0.1925	0.1525	0.1525
56-85	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
86-124	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
Over 125	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768

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5. General Services and Rates (Cont'd)

5.3 Operator Assisted Rates (Cont'd)

5.3.3 Person-to-Person - Billed to other than a consumer card or other than Sent Paid - Coin calls.

**Intrastate – InterLATA**

Rate Mileage	Day		Evening		Night/Wkd	
	Initial min	Add'l min	Initial min	Add'l min	Initial min	Add'l min
1-10	0.2200	0.2200 (I)	0.1700 (I)	0.1700 (I)	0.1342	0.1300 (I)
11-16	0.2200	0.2200	0.1700	0.1700	0.1342	0.1300
17-22	0.2200	0.2200	0.1700	0.1700	0.1400 (I)	0.1400
23-30	0.2200	0.2200	0.1700	0.1700	0.1400	0.1400
31-55	0.2700 (I)	0.2700	0.2100	0.2100	0.1700	0.1700
56-85	0.3100	0.3100	0.2500	0.2500	0.2000	0.2000
86-124	0.3100	0.3100	0.2600	0.2600	0.2100	0.2100
125-196	0.3200	0.3200	0.2700	0.2700	0.2100	0.2100
197-292	0.3600	0.3600	0.3000	0.3000	0.2200	0.2200
293-430	0.3600 (I)	0.3600 (I)	0.3000 (I)	0.3000 (I)	0.2200 (I)	0.2200 (I)

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5. General Services and Rates (Cont'd)

5.3 Operator Assisted Rates (Cont'd)

5.3. Person-to-Person - Billed to other than a consumer card or other than Sent Paid - Coin calls.

**Intrastate – IntraLATA**

Rate Mileage	Day		Evening		Night/Wkd	
	Initial min	Add'l min	Initial min	Add'l min	Initial min	Add'l min
1-10	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
11-16	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
17-22	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
23-30	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
31-55	0.2500	0.2500	0.1925	0.1925	0.1525	0.1525
56-85	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
86-124	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
Over 125	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768

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5. General Services and Rates (Cont'd)

5.3 Operator Assisted Rates (Cont'd)

5.3.5 Operator Assisted Service Charges

<u>Classes of Service</u>	<u>Amount (Per Call)</u>
Person-to-Person (All calls)	\$4.90
Operator Station	
Collect	\$2.25
Billed to Third Number	\$2.35
Customer Dialed	
Calling Card Station	
-Customer Dialed/Automated	\$ .75
-Customer Dialed and Operator Assisted	\$ .75
-Customer Dialed/Operator Must Assist	\$ .75
Operator Dialed	
Calling Card Station	\$2.00
Operator Dialed Surcharge	\$1.15 (Operator Dialed) \$0.85 (Customer Dialed)
Directory Assistance	\$0.85
Busy Line Verification, per request	\$6.50
Busy Line Interruption, per request	\$6.50*

\*Note: A charge for a Verification Request also applies.

5.4 Payphone Surcharge Rates

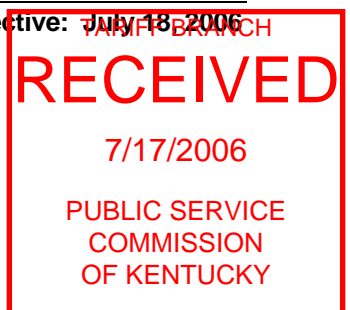
Calling Card Service (Residential and Business)	\$.60
Toll-Free Service (Residential and Business)	\$.60
10 Minute Prepaid Calling Cards	\$.00
30 Minute Prepaid Calling Cards	\$.35
60 and 90 Minute Prepaid Calling Cards	\$.60

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5. General Services and Rates (Cont'd)

5.5 Rate Period Chart refer to Section 5.1.2 (a) for Time of Day Determination criteria.

	Mon	Tue	Wed	Thu	Fri	Sat	Sunday	
8:00 am to 5:00 pm	DAY RATE PERIOD							
5:00 pm to 11:00 pm	EVENING RATE PERIOD				EVENING			
11:00 pm to 8:00 am	NIGHT/WEEKEND RATE PERIOD							

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6. Specialized Services, Rates and Regulations

6.1 Calling Card Services

The Company's Calling Card services allow an Authorized User to place distance calls to or from geographical areas in the United States from access line and receive the bill for long distance calls placed on an assigned calling card billing number.

For specific travel/calling card service charges and surcharges, see Sections 5.3.3 and 5.4.

For specific per minute usage rates, see Section 6.1.1.

The following rates apply unless otherwise stated.

6.1.1 Current Calling Card Per Minute Usage Rates

Rate Mileage	Day		Evening		Night/Weekend	
	Initial 1 min	Add'l 1 min	Initial 1 min	Add'l 1 min	Initial 1 min	Add'l 1 min
1-10	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
11-16	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
17-22	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
23-30	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
31-55	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
56-85	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
86-124	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
125-196	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
197-292	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
293-430	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
431+	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500

The above rates are limited to existing customers.

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6. Specialized Services, Rates and Regulations

6.3 Business One

Windstream Communication’s Business One is a commercial offering for single or multi-location customers using switched or dedicated services on an inbound and/or outbound basis. Special calling card services are also available with this offering. Business One subscribers may utilize the service according to specific contract terms and conditions as described below for intrastate service.

6.3.1 Contract Terms and Rates - Plan 1

Customers may select a month-to-month plan, a 1 year \$50 monthly plan, or a year \$1,000 monthly plan. A Business One Customer selecting a 1 year term must commit to a minimum monthly usage as depicted in Section 6.3.1.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer’s amount of usage during other billing periods. Customers selecting a 1 year term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business One Customer that does not provide such written notification within the required ninety (90) day period is obligated to the Company for its minimum monthly commitment for the remaining time period left in the one-year term. The following chart lists the contract term length and associated per minute rates and surcharges. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to customers that currently subscribe to this service at their current location.

6.3.1.A Switched Rates

<u>Time Commitment</u>	<u>1+ Outgoing Rate Per Min</u>	<u>1-8XX Incoming Rate Per Min</u>	<u>Calling Card Rate Per Min</u>	<u>Calling Card Surcharge</u>
Month to Month	0.170	0.170	0.250	0.750
1-year commitment				
\$50 per month	0.150	0.150	0.250	0.500
\$1,000 per month	0.140	0.140	0.250	0.500

6.3.1.A.1 Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Business One (Cont'd)

6.3.1.A.2 Recurring Charges: Such charges will be billed on a monthly basis for the following additional services.

Toll Free Monthly Service Fee (Per Dedicated Location)	\$ 50.00
Non-validated Project Account Code	\$ 2.50
Validated Account Code	\$ 5.00
Per Toll Free Number	\$ 5.00
Magnetic Tape or Diskette Billing	\$ 50.00
Toll Free Directory Assistance Listing	\$ 15.00
Toll Free Features per 800 Type Number	
- by originating area code routing	\$ 50.00
- Time of Day Routing	\$ 50.00
- Percentage allocation routing	\$ 50.00
Real-Time ANI (per dedicated trunk group)	\$200.00
Dialed Number Identification Service	\$ 50.00

6.3.1.A.3 Nonrecurring Charges: Such charges will be billed on a one- time basis for each occurrence of the following services.

Non-validated Project Account Code	\$ 15.00
Validated Account Code	\$ 50.00
Magnetic Tape or Diskette Billing	\$ 50.00
Toll Free Features per 800 type Number	
- by originating area code routing	\$100.00
- area service screening (add or change)	\$100.00
- Time of Day Routing	\$100.00
- Percentage allocation routing	\$100.00
Real-Time ANI (per dedicated trunk group)	\$350.00
Dialed Number Identification Service	\$100.00

(D)

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Business One (Cont'd)

6.3.1.A.4 Nonrecurring Installation of Service Charges for Dedicated Services

(a) Installation Postponement Charge

The confirmed due date for installation of service may be postponed by the customer according to the following guidelines.

- Customers will be allowed up to three changes from the original confirmed due date. The sum of the change requests cannot exceed 30 calendar days from the original requested due date.
- Any request to postpone the due date 30 calendar days beyond the originally scheduled due date will result in the order being cancelled. Standard cancellation fees will be applied and a new order request will need to be submitted.
- Customers may not request a due date change later than 3 days before the scheduled due date. From this time, the due date is considered firm and Windstream will complete the installation of the facilities as scheduled.
- Customers will be charged for each requested change to the due date. The charges will be applied on a graduated scale where the closer to the due date the higher the charge. The charges are to be applied as follows:

Change Requested	Installation Postponement Charge
10 business days before to the due date	\$100.00
Between 10 and 5 business days before the due date	\$350.00
Between 5 and 3 business days before the due date	\$850.00

(b) Installation Expedite Charge

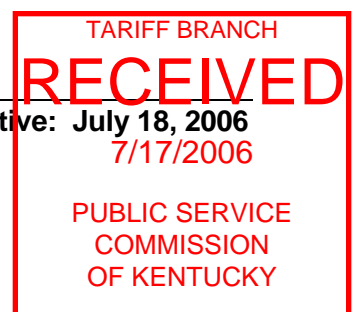
The installation of service can be expedited at customer request to decrease the circuit delivery time from the standard provisioning interval. The charge to expedite installation is a one-time fee of \$850.00.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Business One (Cont'd)

6.3.1.A.5 Management Reporting Packages

(N)

a. Description of Features

1. Account Code Summary - Summarizes all calls by account code.
2. ANI/Toll-Free/Calling Card Summary - Summary of long distance usage according to originating numbers, toll-free numbers and calling card numbers.
3. Terminating Area Code Summary - Summary of all area codes dialed during a billing period. Terminating Country Summary - Summary of all countries called during a billing period.
4. 20 Most Frequently Called Numbers - Record of the 20 most called numbers, grouped according to originating numbers.
5. Long Duration 1 +/- Calling Card Calls - Listing of all calls longer than twenty minutes, grouped according to originating numbers and/or calling cards.
6. Toll-Free Originating Area Code Summary - Summary of the originating area codes for each toll-free number.
7. 20 Most Frequently Called Toll-Free Numbers - Record of the twenty originating numbers that most frequently call the billing telephone number.
8. Longer Duration Toll-Free Calls - Record of calls longer than 20 minutes, grouped according to originating numbers.

b. Package Options

1. Option A - Account Code Summary, ANI/Toll-Free Calling Card Summary, and Long Duration 1+/Calling Card Calls.
2. Option B - ANI/Toll-Free Calling Card Summary, Terminating Area Code Summary, Terminating Country Code Summary, and Long Duration 1+/Calling Card Calls.
3. Option C - ANI/Toll-Free Calling Card Summary, Terminating Area Code Summary, Terminating Country Code Summary, 20 Most Frequently Called Numbers, and Long Duration 1+/Calling Card Calls.
4. Option D - ANI/Toll-Free Calling Card Summary, Terminating Area Code Summary, Terminating Country Code Summary, 20 Most Frequently Called Numbers, Long Duration 1+/Calling Card Calls, Toll-Free Originating Area Code Summary, 20 Most Frequently Called Toll-Free Numbers, and Long Duration Toll-Free Calls.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Business One (Cont'd)

6.3.1.A.5 Management Reporting Packages (Cont'd)

(N)

b. Package Options (Cont'd)

5. Option E - Account Code Summary, ANI/Toll-Free Calling Card Summary, Terminating Area Code Summary, Terminating Country Code Summary, 20 Most Frequently Called Numbers, Long Duration1+/Calling Card Calls, Toll-Free Originating Area Code Summary, 20 Most Frequently Called Toll-Free Numbers, and Long Duration Toll-Free Calls.

c. Rates

Monthly Fee for Options A, B, C, & D: \$2.50

Monthly Fee for Option E: \$5.00

(N)

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Business One (Cont'd)

6.3.1.B The following rates are for business customers that access Windstream Communications, Inc. via dedicated access. The rates below are only available to existing customers at existing locations.

6.3.1.B.1 Dedicated Rates

<b>Time Commitment 12 Months</b>	<u>1+ Outgoing Rate Per Minute</u>	<u>1-8XXX Incoming Rate Per Minute</u>	<u>Calling Card Rate Per Minute</u>
<u>Usage Per Month</u>			
\$2,500	\$0.071	\$0.081	\$0.25
\$5,000	\$0.067	\$0.077	\$0.20
\$10,000	\$0.063	\$0.073	\$0.20
<b>Time Commitment 24 Months</b>	<u>1+ Outgoing Rate Per Minute</u>	<u>1-8XXX Incoming Rate Per Minute</u>	<u>Calling Card Rate Per Minute</u>
<u>Usage Per Month</u>			
\$2,500	\$0.067	\$0.077	\$0.20
\$5,000	\$0.063	\$0.073	\$0.20
\$10,000	\$0.059	\$0.069	\$0.20
<b>Time Commitment 36 Months</b>	<u>1+ Outgoing Rate Per Minute</u>	<u>1-8XXX Incoming Rate Per Minute</u>	<u>Calling Card Rate Per Minute</u>
<u>Usage Per Month</u>			
\$2,500	\$0.063	\$0.073	\$0.20
\$5,000	\$0.059	\$0.069	\$0.20
\$10,000	\$0.055	\$0.065	\$0.20

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Business One (Cont'd)

6.3.2 Contract Terms and Rates - Plan 2

Customers may select a month-to-month plan, a 6 month plan, or an 18 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in Section 6.3.2.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business One Customer that does not provide such written notification within the required ninety (90) day period is obligated to the Company for its minimum monthly commitment for the remaining time period left in the term. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to customers that currently subscribe to this service at their current location.

6.3.2.A Switched Rates

<b>Time Commitment Month-To-Month</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$0 - per month	\$0.120	\$0.120	\$0.25	\$0.00
\$100 - per month	\$0.115	\$0.115	\$0.25	\$0.00
\$500 - per month	\$0.110	\$0.110	\$0.25	\$0.00
\$2,500 – per month	\$0.105	\$0.105	\$0.25	\$0.00

<b>Time Commitment Six Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.110	\$0.110	\$0.25	\$0.00
\$500 - per month	\$0.105	\$0.105	\$0.25	\$0.00
\$2,500 – per month	\$0.100	\$0.100	\$0.25	\$0.00

<b>Time Commitment 18 Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.100	\$0.100	\$0.20	\$0.00
\$500 - per month	\$0.095	\$0.095	\$0.20	\$0.00
\$2,500 – per month	\$0.090	\$0.090	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Business One (Cont'd)

6.3.3 Contract Terms and Rates - Plan 3

Customers may select a month-to-month plan, a 12 month plan, a 24 month plan or a 36 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in Section 6.3.3.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business One Customer that does not provide such written notification within the required ninety (90) day period is obligated to the Company for its minimum monthly commitment for the remaining time period left in the term. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to existing customers at existing locations.

6.3.3.A Switched Rates

<b>Time Commitment Month-To-Month</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$0 - per month	\$0.119	\$0.119	\$0.25	\$0.00
\$100 - per month	\$0.115	\$0.115	\$0.25	\$0.00
\$500 - per month	\$0.109	\$0.109	\$0.25	\$0.00
\$1,000 – per month	\$0.105	\$0.105	\$0.25	\$0.00
\$2,500 – per month	\$0.099	\$0.099	\$0.25	\$0.00
<b>Time Commitment 12 Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.109	\$0.109	\$0.25	\$0.00
\$500 - per month	\$0.105	\$0.105	\$0.25	\$0.00
\$1,000 – per month	\$0.099	\$0.099	\$0.25	\$0.00
\$2,500 – per month	\$0.095	\$0.095	\$0.25	\$0.00
<b>Time Commitment 24 Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.105	\$0.105	\$0.20	\$0.00
\$500 - per month	\$0.099	\$0.099	\$0.20	\$0.00
\$1,000 – per month	\$0.095	\$0.095	\$0.20	\$0.00
\$2,500 – per month	\$0.089	\$0.089	\$0.20	\$0.00
<b>Time Commitment 36 Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.099	\$0.099	\$0.20	\$0.00
\$500 - per month	\$0.095	\$0.095	\$0.20	\$0.00
\$1,000 – per month	\$0.089	\$0.089	\$0.20	\$0.00
\$2,500 – per month	\$0.085	\$0.085	\$0.20	\$0.00

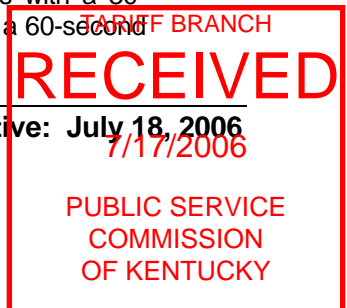
Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

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Lexington, Kentucky**



6. Specialized Services, Rates and Regulation (Cont'd)

6.3 Business One (Cont'd)

6.3.4 The following intrastate rates are available to business customers who utilize dedicated services. Customers may select a 12-month plan, a 24-month plan, or a 36-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Kentucky where technically available. These rates are only available to existing customers at existing locations.

6.3.4.A Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months	\$0.060	\$0.060	\$0.20
24 Months	\$0.055	\$0.055	\$0.20
36 Months	\$0.050	\$0.050	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

6.3.5 The following intrastate rates are available to LDMTS business customers who purchase certain bundled service plans. The plans could include such Windstream products as wireline, Internet and paging. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Kentucky where technically available. These rates are only available to existing customers at existing locations.

6.3.5.A Switched Rates - Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.075	\$0.075	\$0.25
12 Months	\$0.070	\$0.070	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

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6. Specialized Services, Rates and Regulation (Cont'd)

6.3 Business One (Cont'd)

6.3.6 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Kentucky where technically available. These rates are only available to existing customers at existing locations.

6.3.6.A Switched Rates - Non-Bundled Plan

<b>Time Commitments</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
Month to Month	\$0.085	\$0.085	\$0.25
12 Months	\$0.080	\$0.080	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

6.3.7 The following intrastate rates are available to business customers who utilize dedicated services. Customers may select a 12-month plan, a 24-month plan, or a 36-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Kentucky where technically available.

6.3.7.A Dedicated Rates

<b>Time Commitments</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
12 Months	\$0.050	\$0.050	\$0.20
24 Months	\$0.045	\$0.045	\$0.20
36 Months	\$0.040	\$0.040	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

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6. Specialized Services, Rates and Regulation (Cont'd)

6.3 Business One (Cont'd)

6.3.8 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Kentucky where technically available.

6.3.8.A Switched Rates - Plan A

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.075	\$0.075	\$0.25
12 Months	\$0.070	\$0.070	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

6.3.9 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Kentucky where technically available.

6.3.9.A Switched Rates - Plan B

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.075	\$0.080	\$0.25
12 Months	\$0.070	\$0.075	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

This plan is only available to existing customers at existing locations.

(N)

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6. Specialized Services, Rates and Regulation (Cont'd)

6.3.A Business Services (T)

6.3.A.1 CPE Business Connect Offering (T)

The following Block-of-Time Offerings are available to LDMTS business customers who subscribe to an Windstream Business Connect Plan. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate LDMTS calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The rates listed below are applicable at all times for intrastate and interstate LDMTS calls where technically available.

Block of Minutes	Monthly Rate	1+ Outgoing Overtime per Minute Rate
500	\$24.95	\$0.055
1,000	\$47.95	\$0.055
2,000	\$91.95	\$0.055

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

Customers who subscribe to Toll-Free Service will be charged a usage sensitive rate of \$0.07 per minute for intrastate calling. The applicable interstate rate will apply for interstate calling. The monthly fee per toll-free number will apply.

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

6.3.A.2 Windstream 6 (T)

Windstream 6 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed outbound calling at the per minute rate listed below where technically available. Toll-Free service and calling card service are not included in the plan. This plan is offered in conjunction with a corresponding interstate plan.

Per minute rate: \$0.06

Calls are billed in 6-second increments with an 18-second minimum.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

(N)

6.3.A.3 ConnectStream Business Bundle Offering

The following Block-of-Time Offerings are available to business customers who subscribe to a ConnectStream Business Bundle Plan and commit to a 3 or 5 year term. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance and broadband. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate outbound long distance calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate outbound long distance calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate and interstate outbound long distance calls. If a customer disconnects the minimum required service components for the bundled service plans, the customer's account will immediately be converted to the currently available Windstream Business One switched rates. Toll-Free calling service, Operator Service and Calling Card calls are not included in the block of minutes. Calling Card service is available at an additional charge as specified below.

Block of Minutes	Monthly Rate	1+ Outgoing Overtime per Minute Rate
500	\$24.95	\$0.060
1,000	\$49.95	\$0.060
2,000	\$94.95	\$0.060
5,000	\$225.95	\$0.060

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

6.3.A.4 Windstream Flex 100

The following block-of-time plan provides business customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Monthly Rate, each 100 minute block \$5.00

Calling Card Calls, Rate Per Minute (No Surcharge) \$0.20

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

6.3.A.5 Business Connect SB Bundle Long Distance Offerings

The following long distance offerings are available to small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a month-to-month, 1 year or 3 year term. Customers have the option of subscribing to either the Flex 100 long distance direct dial plan or a per minute direct dial rate plan.

Monthly Charge: \$5.00 (N)

Direct Dial Outbound Options

Direct Dial 1+ calls are billed in 6-second increments with an 18-second minimum.

Option 1 – Flex 100 Plan

Includes a 100-minute block of intrastate and interstate outbound calling. A monthly charge per 100-minute block will be applied after the first 100-minute block is used. Unused minutes in a block do not carry over to the following month. Toll-Free Calling Service, Operator Service and Calling Card calls are not included in the block.

Monthly Charge, each additional 100-minute block: \$5.00 (T)

Option 2 – Per minute Plan provides unlimited intrastate and interstate calling at a per minute rate. (T)

Per Minute Rate: \$0.065

Calling Card Service and Toll-Free Service are not included in the bundle but may be purchased at an additional charge. (No bundle discounts apply.)



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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

6.3.A.6 Business Connect SB Bundle Unlimited Long Distance Plan

(N)

The following intrastate unlimited plan is designed only for small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a 1-year or 3-year term. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Unlimited Calling:

Primary Line	\$10.00
Each Additional Line after the Primary Line	\$10.00

Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.20
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This service offering is limited to a maximum of three business one-party access lines.

This service offering is not available to customers with a combination of one-party access lines and Key System or PBX lines.

(N)

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

6.3.A.7 Business Unlimited Long Distance Plan

(N)

The following intrastate unlimited plan is designed only for small business customers with ten or less business lines. The plan is available on a month-to-month, 1-year or 3-year term. Customers are required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Unlimited Calling:	
Primary Line	\$10.00
Each Additional Line after the Primary Line	\$10.00
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.20

(N)

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

6.3.A.8 Business Windstream 5 Plan

(N)

Business Windstream 5 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service at the per minute rate listed below where technically available. The customer must agree to a minimum one year commitment.

Per minute rate: \$0.05

Calling Card per minute rate \$0.20

Calls are billed in 6-second increments with an 18-second minimum.

6.3.A.9 Business Windstream 7 Plan

Business Windstream 7 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service at the per minute rate listed below where technically available. The customer must agree to a minimum one year commitment.

Per minute rate: \$0.07

Calling Card per minute rate \$0.20

Calls are billed in 6-second increments with an 18-second minimum.

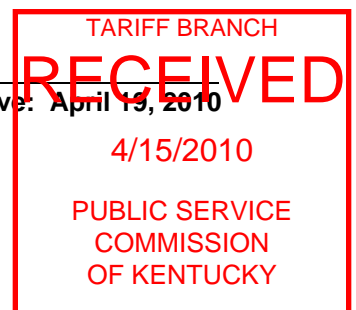
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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

6.3.A.10 Business Block of Time Plans I \*

(C)

The following blocks of time plans are for direct dialed one plus voice use only. Eligible customers must also subscribe to a Windstream business access line. Customers will pay one flat Monthly Rate for the block of time chosen. The block of time will include both intrastate and interstate usage. If usage exceeds the block of time chosen, the Overage Per Minute Rate will apply. Block of Time plans shown below include multiple lines on the same plan, with only one plan per account. Customer must agree to a minimum one-year commitment.

<u>Block of Time</u> Rate Plan	MONTHLY RATES				OVERAGE PER MINUTE	
	Term				Outbound	Inbound
	1 Year	2 Year	4 Year	3 Year		
1,000 Minutes	\$36.00	\$32.00	\$26.00		\$0.04	\$0.04
2,000 Minutes	72.00	64.00	52.00		0.04	0.04
3,000 Minutes	108.00	96.00	78.00		0.04	0.04
4,000 Minutes	144.00	128.00	104.00		0.04	0.04
5,000 Minutes	180.00	160.00	130.00		0.04	0.04
6,000 Minutes	216.00	192.00	156.00		0.04	0.04
7,000 Minutes	252.00	224.00	182.00		0.04	0.04
8,000 Minutes	288.00	256.00	208.00		0.04	0.04
9,000 Minutes	324.00	288.00	234.00		0.04	0.04
10,000 Minutes	360.00	320.00	260.00		0.04	0.04
11,000 Minutes	396.00	352.00	286.00		0.04	0.04
12,000 Minutes	432.00	384.00	312.00		0.04	0.04
13,000 Minutes	468.00	416.00	338.00		0.04	0.04
14,000 Minutes	504.00	448.00	364.00		0.04	0.04
15,000 Minutes	540.00	480.00	390.00		0.04	0.04
16,000 Minutes	576.00	512.00	416.00		0.04	0.04
17,000 Minutes	612.00	544.00	442.00		0.04	0.04
18,000 Minutes	648.00	576.00	468.00		0.04	0.04
19,000 Minutes	684.00	308.00	494.00		0.04	0.04
20,000 Minutes	720.00	640.00	520.00		0.04	0.04
25,000 Minutes	900.00	800.00	650.00		0.04	0.04

\* This plan is grandfathered and is only available to existing customers at existing locations.

(C)

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

6.3.A.11 Business SOHO Unlimited Plan

(N)

The following business intrastate unlimited plan is designed only for business customers who subscribe to the Windstream SOHO bundled services. Customers are also required to subscribe to a Windstream SOHO unlimited interstate plan, in order to be eligible for this plan. The following intrastate unlimited plan is designed only for small business customers. The plan is available on 3-year term.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Intrastate Unlimited Calling:	
Two Lines (required with SOHO Bundle)	\$15.00
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.20

6.3.A.12 Business Windstream 6 Plan

Business Windstream 6 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service at the per minute rate listed below where technically available. The customer must agree to a minimum one year commitment.

Per minute rate:	\$0.06
Calling Card per minute rate	\$0.20

Calls are billed in 6-second increments with an 18-second minimum.

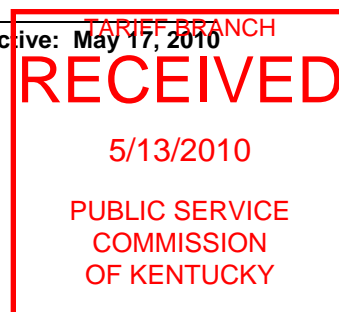
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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

6.3.A.13 Windstream Business Block of Time Plans II

Windstream Business Long Distance Blocks can be purchased in 1,000 minute increments, up to a 25,000 minutes block. Larger blocks are also available for 50,000, 75,000, and 100,000 minute block increments. Minutes can be used for direct dialed one plus voice calling only. Minutes can be used for both intrastate and interstate usage. Customers must also subscribe to an eligible Windstream business access line or bundle. Customers pay one flat Monthly Recurring Charge based on which 1,000 minutes block chosen. If actual monthly usage exceeds the block of time chosen, the Overage Rate Per Minute will apply. Block of Time plans shown below include multiple lines on the same plan, with only one plan per account. Customers must agree to a minimum one-year commitment.

Pricing:

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Overage Rate Per Minute</u>
1-Year	\$36.00 per 1,000 minutes	\$.04
2/3-Year	\$32.00 per 1,000 minutes	\$.035
4/5-Year	\$26.00 per 1,000 minutes	\$.03

(N)

(N)

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3.A Business Services

6.3.A.14 Small Business Unlimited Long Distance Plan

(N)

The following intrastate unlimited plan is designed only for small business customers who subscribe to a small business unlimited bundle provided by Windstream. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Unlimited Calling:

Primary Line	\$10.00
Each Additional Line after the Primary Line	\$5.00

Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.20
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This service offering is limited to a maximum of ten business one-party access lines.

This service offering is not available to customers with a combination of one-party access lines and Key System or PBX lines.

(N)

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6. Specialized Services, Rates and Regulations (Cont'd)

6.4 Prepaid Card Services

6.4.1 Windstream Prepaid Card

Windstream Prepaid Card Service provides an outbound voice grade communications service for calls charged to an Windstream Prepaid Card.

6.4.1.A Exclusions

The following types of calls may not be completed with the Windstream Prepaid Card Service:

- Calls to 500 Numbers
- Calls to 700 Numbers
- Calls to 800 Numbers
- Calls to 900 Numbers
- Directory Assistance Calls
- All Operator Service Calls
- Busy-Line Verification and Interrupt Services

Unless stated otherwise herein, Windstream Prepaid Cards calls may not be included on any Windstream Calling Plans.

6.4.1.B Availability of Service

Windstream Prepaid Card Service is available twenty-four hours a day, seven days a week. The availability of such cards are subject to technical limitations and will be offered on a first come, first serve basis.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.4 Prepaid Card Services (Cont'd)

6.4.2 Windstream Prepaid Card Service Regulations

- 6.4.2.A. The Windstream Prepaid Calling Card Service is accessed using the Windstream toll-free number printed on the card.
- 6.4.2.B. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.
- 6.4.2.C. All calls must be charged against an Windstream Prepaid Card that has a sufficient available balance.
- 6.4.2.D. Calls in progress will be terminated by the Company if the balance of the Prepaid Card is insufficient to continue the call.
- 6.4.2.E. The Customer shall not indicate or suggest to any other party, including the Customer's own subscribers if any, that any business relationship exists between the Customer, its agents, distributors, or subscribers and Windstream, except that the customer may inform its subscribers that calls placed using the Windstream Prepaid Card account number will be carried over the Windstream network. The Customer is NOT granted any rights whatsoever in the trade names or logos of Windstream or any of its corporate affiliates and the Customer is granted no right to modify the physical appearance of the Windstream Prepaid Card. Customers who desire to produce their own version of the card used to charge Windstream Prepaid Card Service shall be provided only with the Windstream Prepaid Card Service account numbers.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.4 Prepaid Card Services (Cont'd)

6.4.3 Rates and Charges

6.4.3.A. Windstream Prepaid Cards are available in various denominations of units as specified by the Company. This price is inclusive of all taxes. Prepaid Cards will be sold at prices rounded to the nearest cent.

<u>Domestic Denominations</u>	<u>Price Per Unit</u>
All Units	Maximum of \$0.15

Cards will be decremented by one unit for each minute or fractional part of a minute for interstate calls. These rates apply twenty-four hours per day, seven days per week.

6.4.3.B. Credit Allowances

A credit allowance for the Windstream Prepaid Card Service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the Windstream Prepaid Card and furnish the called number, the trouble experienced, and the approximate time the call is placed.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.5 Residential Toll-Free Service

Plan 1

The following flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the state of Kentucky where technically available.

Rate per minute: \$0.25                      Monthly fee: \$2.50

This plan is limited to existing customers at existing locations. (N)

Plan 2

Rate per minute: \$.20

This plan is only available to customers that subscribe to Windstream Long Distance Service.

Calls will be rated at one minute minimum and one minute increments.

This plan is limited to existing customers at existing locations. (N)

Plan 3

The following flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the state of Kentucky where technically available.

Rate per minute: \$0.15                      Monthly fee: \$2.50

Calls will be rated at one minute minimum and one minute increments. (N)

6.5.1 Residential Account Code Service

Residential Account Code Service is an optional service for direct dialed intrastate and/or interstate long distance calls that offers customer a way to track long distance usage. This service allows customers the ability to have calls separated and displayed on their telephone bill. Account Code Service requires callers to enter a unique code for completion of a long distance call. The Company's network will authorize calls only if the unique code is entered. This service is offered where technically available. (T)

Monthly Fee per account                      \$2.50

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6. Specialized Services, Rates and Regulations (Cont'd)

6.6 Business Offerings

The following offerings are available to business customers only. These offerings are available only when and where technical and billing capabilities exist. The rates under this offering are determined at the bill level by charges reflected on the current bill. These offerings are only available to current 360° Long Distance, Inc. d/b/a Windstream/360° customers at their current locations.

Dial "1" Outbound Service is available at the rates listed in Section 6.6.2.

Business Toll Free Service is available at the rates listed in Section 6.6.4.

Business Calling Card Service is available at the rates listed in Section 6.6.5.

6.6.1 Determination of Duration

- (a) For Direct Dialed calls, chargeable time begins when the connection is established between the calling station and the desired telephone.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include the time lost because of faults or defects in the service.

6.6.2 Rates for Dial "1" Outbound Service

All calls will be billed in 6 second increments after the first 30 seconds based on the following rates that vary by term of contract and aggregate monthly billings:

The rates listed below are per whole minute. They will be pro-rated and applied in six second increments after the first thirty second initial increment per call. Each call will be a minimum of thirty seconds.

TERM AGREEMENT	SPENDING LEVEL				
	\$0.00 to \$149.00	\$150.00 to \$399.99	\$400.00 to \$699.99	\$700.00 to \$999.99	\$1,000 +
Month to Month	\$0.1500	\$0.1380	\$0.1320	\$0.1260	\$0.1200
1 Year	\$0.1500	\$0.1335	\$0.1275	\$0.1200	\$0.1125
2 Years	\$0.1500	\$0.1305	\$0.1245	\$0.1170	\$0.1095

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6. Specialized Services, Rates and Regulations (Cont'd)

6.6 Business Offerings

6.6.3 Spending Level Tiers

The charge for Intrastate per minute usage per bill will be based on the rate associated with the corresponding Spending Level and Term agreement as reflected in the table in 6.6.2. The Spending Level is determined by the sum of the charges for certain service offerings on that bill.

6.6.4 Rates for Business Toll Free Service

Rates for Business Toll Free Service consist of the following per minute rates and a monthly recurring rate. The following per minute rates for Business Toll Free Service will be applied as described in 6.6.3.

Per minute rate:

TERM AGREEMENT	SPENDING LEVEL				
	\$0.00 to \$149.00	\$150.00 to \$399.99	\$400.00 to \$699.99	\$700.00 to \$999.99	\$1,000 +
Month to Month	\$0.1600	\$0.1472	\$0.1408	\$0.1344	\$0.1280
1 Year	\$0.1600	\$0.1424	\$0.1360	\$0.1280	\$0.1200
2 Years	\$0.1600	\$0.1392	\$0.1328	\$0.1248	\$0.1168

Monthly Recurring Charge: \$3.00

6.6.5 Rates for Business Calling Card Service

Per Minute Charge \$0.20

6.6.6 Business Circle

Windstream's Business Circle is a commercial offering for single or multi-location customers using switched or dedicated services on an inbound and/or outbound basis. Special calling card services are also available with this offering. Business Circle subscribers may utilize the service according to specific contract terms and conditions as described below for intrastate service.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.6 Business Offerings (Cont'd)

6.6.6 Business Circle (Cont'd)

A. Contract Terms and Rates – Plan 1

Customers may select a month-to-month plan, a six (6) month plan, or eighteen (18) month plan. A Business Circle Customer selecting a term must commit to a minimum monthly usage as depicted in Paragraph 6.1.A.1. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if the Customer provides written notice within ninety (90) days of the initiation of service. The Customer shall be held responsible for the value of the contract beyond this ninety (90) day threshold. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of the day. Discounts for volumes and longer periods of contract are available upon request. The plan is only available to customers that currently subscribe to this service at their current location.

1. Time Commitments, Minimum Usage and Rates Per Minute

<u>Time Commitment</u> <u>Month to Month</u>	<u>1+ Outgoing</u> <u>Rate Per Minute</u>	<u>1-8XX Incoming</u> <u>Rate Per Minute</u>	<u>Calling Card</u> <u>Rate Per Minute</u>
<u>Usage Per Month</u>			
\$0	\$0.120	\$0.135	\$0.250
\$100	\$0.115	\$0.130	\$0.250
\$500	\$0.110	\$0.125	\$0.250
\$2,500	\$0.105	\$0.120	\$0.250

<u>Time Commitment</u> <u>Six Months</u>	<u>1+ Outgoing</u> <u>Rate Per Minute</u>	<u>1-8XX Incoming</u> <u>Rate Per Minute</u>	<u>Calling Card</u> <u>Rate Per Minute</u>
<u>Usage Per Month</u>			
\$100	\$0.110	\$0.120	\$0.250
\$500	\$0.105	\$0.115	\$0.250
\$2,500	\$0.100	\$0.110	\$0.250

<u>Time Commitment</u> <u>18 Months</u>	<u>1+ Outgoing</u> <u>Rate Per Minute</u>	<u>1-8XX Incoming</u> <u>Rate Per Minute</u>	<u>Calling Card</u> <u>Rate Per Minute</u>
<u>Usage Per Month</u>			
\$100	\$0.100	\$0.110	\$0.200
\$500	\$0.095	\$0.105	\$0.200
\$2,500	\$0.090	\$0.100	\$0.200

\*A \$5.00 monthly fee will be added for each 8XX number.

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

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6. Specialized Services, Rates and Regulations (Cont'd)

6.6 Business Offerings (Cont'd)

6.6.6 Business Circle (Cont'd)

B. Contract Terms and Rates – Plan 2

Customers may select a month to month plan, a 12 month plan, a 24 month plan or a 36 month plan. A Business Circle Customer selecting a term must commit to a minimum monthly usage as depicted in Section 6.1.B.1. This minimum usage threshold applies to every monthly billing period during the selected term and must be paid regardless of the Customer's amount of usage during other periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business Circle Customer that does not provide such written notification within the required ninety (90) day period is obligated to the company for its minimum monthly commitment for the remaining time period left in the one-year term. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of day.

1. Time Commitments, Minimum Usage and Rates Per Minute

<b>Time Commitment</b> <b>Month-To-Month</b>	<b>1+ Outgoing</b> <b>Rate Per Min</b>	<b>1-8XX Incoming</b> <b>Rate Per Min</b>	<b>Calling Card</b> <b>Rate Per Min</b>	<b>Calling Card</b> <b>Surcharge</b>
<b>Usage</b>				
\$0 - per month	\$0.119	\$0.135	\$0.25	\$0.00
\$100 - per month	\$0.115	\$0.129	\$0.25	\$0.00
\$500 - per month	\$0.109	\$0.125	\$0.25	\$0.00
\$1,000 – per month	\$0.105	\$0.119	\$0.25	\$0.00
\$2,500 – per month	\$0.099	\$0.115	\$0.25	\$0.00
<b>Time Commitment</b> <b>12 Months</b>	<b>1+ Outgoing</b> <b>Rate Per Min</b>	<b>1-8XX Incoming</b> <b>Rate Per Min</b>	<b>Calling Card</b> <b>Rate Per Min</b>	<b>Calling Card</b> <b>Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.109	\$0.119	\$0.25	\$0.00
\$500 - per month	\$0.105	\$0.115	\$0.25	\$0.00
\$1,000 – per month	\$0.099	\$0.109	\$0.25	\$0.00
\$2,500 – per month	\$0.095	\$0.105	\$0.25	\$0.00
<b>Time Commitment</b> <b>24 Months</b>	<b>1+ Outgoing</b> <b>Rate Per Min</b>	<b>1-8XX Incoming</b> <b>Rate Per Min</b>	<b>Calling Card</b> <b>Rate Per Min</b>	<b>Calling Card</b> <b>Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.105	\$0.109	\$0.20	\$0.00
\$500 - per month	\$0.099	\$0.105	\$0.20	\$0.00
\$1,000 – per month	\$0.095	\$0.099	\$0.20	\$0.00
\$2,500 – per month	\$0.089	\$0.095	\$0.20	\$0.00
<b>Time Commitment</b> <b>36 Months</b>	<b>1+ Outgoing</b> <b>Rate Per Min</b>	<b>1-8XX Incoming</b> <b>Rate Per Min</b>	<b>Calling Card</b> <b>Rate Per Min</b>	<b>Calling Card</b> <b>Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.099	\$0.105	\$0.20	\$0.00
\$500 - per month	\$0.095	\$0.099	\$0.20	\$0.00
\$1,000 – per month	\$0.089	\$0.095	\$0.20	\$0.00
\$2,500 – per month	\$0.085	\$0.089	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

\*A \$5.00 monthly fee will be added for each 8XX number.

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